

Exceptional service in the national interest



The PV Reliability O&M Database and Data Collection Tool

Jennifer Granata, Sandia National Laboratories

Devarajan Srinivasan, ViaSol Energy

April 29, 2013



Sandia National Laboratories is a multi-program laboratory managed and operated by Sandia Corporation, a wholly owned subsidiary of Lockheed Martin Corporation, for the U.S. Department of Energy's National Nuclear Security Administration under contract DE-AC04-94AL85000.

Overview

- Background: What is PVROM and why did we develop it?
- Technical overview of PVROM
- Usefulness
- Feedback from the first partner
- How could PVROM support your goals?

Background

- 2008: Sandia recognized the lack of standardized O&M data collection and analysis
- 2008-2009: Developed a standardized O&M data collection tool (PVR0M)
- 2009-2010: Developed a Reliability Block Diagram model of a PV system to predict availability and reliability
- 2011-2012:
 - Began outreach to potential users/partners of PVR0M
 - Developed a combined Performance and Reliability prediction model
 - Partnered with EPRI
 - Beta test of PVR0M with ViaSol
- 2013: Expanding partnerships – currently 3 active users of PVR0M, 4th in the agreement phase, 5th in the interest phase

Goals and Objectives Of O&M Projects

- EPRI and Sandia will focus on identifying and analyzing the technical risks involved in PV operation and maintenance
- Develop a growing partner base with solar industry stakeholders through formalized agreements with organizations and individual companies
- Facilitate increased, accelerated, and broadened data flow
- Integrated research data and combined performance reporting of industry partnership data.

Technical Challenges

- Getting industry data, much of which will be considered to be competitive advantage
- Making it easy for partners to provide data
- Working through standard practices, definitions, and reporting by industry operators. Setting the stage for industry to fulfill this function on its own
- Aggregating reporting for baseline metrics

Why Track O&M?

- System owners:
 - Uniform organizational investment strategy
 - Uniform performance tracking strategy
 - Different geographical locations (and organizational regions)
 - Common annual fiscal process requires well documented proposals
 - Common (corporate) benchmarking of system production
- Rigorous O&M strategies provide optimal return on investment
- Sandia/EPRI need data for assessing industry-wide trends and developing accurate science/statistics-based predictions of system “ownership metrics”

O&M Data Collection

- PV System ownership is a cradle to grave commitment
- Different Elements of O&M Data Collection
 - System monitoring; focused on tracking performance/production
 - Incident tracking; focused on tracking downtime and documenting failures/failure modes
 - Cost tracking; focused on documenting expenditures
 - Work orders; focused on managing response to O&M
- Predictability is critical to controlling costs and optimizing production. Tracking O&M is critical to predictability.

Data Collection Tool

- Web-based incident (failure) reporting, analysis, and corrective action system software package (ReliaSoft's XFRACAS™)
- Supports acquisition, management and analysis of system quality and reliability data from multiple sources
- Database resides on Sandia Restricted Network (SRN) server
- Access to database is through Sandia Open Network (SON)
 - Access restrictions (login ID and password) ensure only source users (partners) can access database
 - SNL issues SON login ID and passwords
 - **Only system owner, Sandia and EPRI will have access to O&M data**
- XFRACAS™ source permissions ensure source users can access only their own data
- XFRACAS™ platform supports both real-time and legacy failure/suspension (or non-failure event) data acquisition, incident record searches and report generation, and export of data for reliability analysis
- Program partners may use other XFRACAS™ capabilities as well

Data Needs for Reliability, Availability, O&M Optimization Analysis

| <u>PVROM Standard Dataset</u> | Reliability | Availability | O&M |
|-------------------------------|-------------|--------------|-----|
| Incident Occurrence Date/Time | X | X | X |
| Bill of Material Part Number | X | X | X |
| Part Serial Number* | X | | X |
| Part Commissioning Date | X | X | X |
| Incident Description | X | X | X |
| Incident Category | X | X | X |
| Service Response Date/Time | | | X |
| Service Completion Date/Time | X | | X |
| Restoration to Duty Date/Time | | X | X |
| Energy Lost (kWh) | X | X | |

Discussion point:

What is the minimum data collection criteria for accurate O&M assessments?

PV System Bill of Material

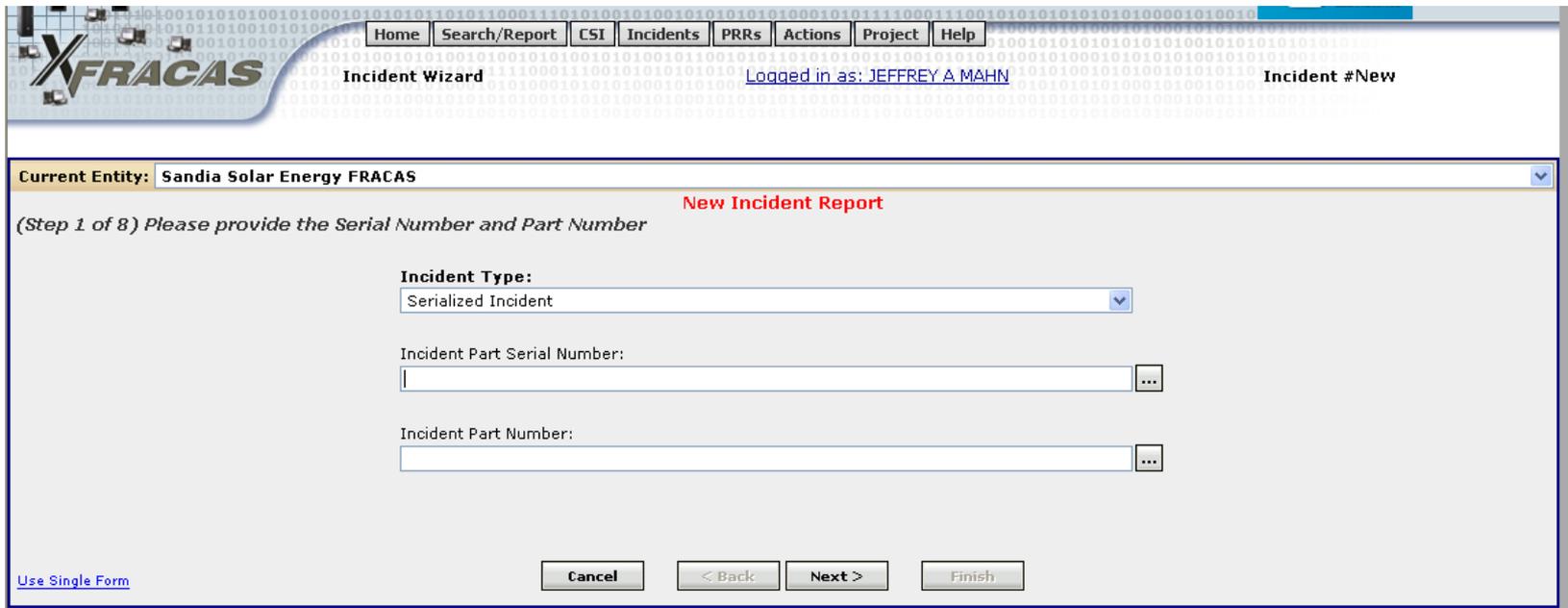
Starting point for collection and analysis of performance data – one BOM for each system power block

| Level | Part Number | Part Description | Part Version | Serial Number | Quantity | Build Date | Ship Date | Catalog | Manufacturing Code |
|-------|-------------|------------------------------|--------------|---------------|----------|------------|-----------|---------|--------------------|
| 1 | SGSSS | SGS Solar System Power Block | | SGS-1 | 1 | 07/13/2001 | | | |
| 2 | TXL | 480V/34.5kV Transformer | | SCL-2 | 1 | 07/13/2001 | | | |
| 2 | TXS | 208V/480V Transformer | | TXS-1 | 1 | 07/13/2001 | | | |
| 2 | ADS | AC Disconnect Switch | | ADS-1 | 1 | 07/13/2001 | | | |
| 2 | DDS | DC Disconnect Switch | | DDS-1 | 1 | 07/13/2001 | | | |
| 2 | ECON | Array Electrical Connections | | ECON-1 | 1 | 07/13/2001 | | | |
| 2 | INV | Inverter | | INV-1 | 1 | 07/13/2001 | | | |
| 2 | LIGHT | Lightning Event | | L-1 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-1 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-2 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-3 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-4 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-5 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-6 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-7 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-8 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-9 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-10 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-11 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-12 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-13 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-14 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-15 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-16 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-17 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-18 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-19 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-20 | 1 | 07/13/2001 | | | |
| 2 | MOD | PV Module | | M-U1-21 | 1 | 07/13/2001 | | | |

Sandia can assist in developing facility/installation BOMs.

Performance Data Entry

Incident records are initiated with XFRACAS™ Incident Wizard



The screenshot shows the XFRACAS Incident Wizard web interface. At the top left is the XFRACAS logo. A navigation menu includes Home, Search/Report, CSI, Incidents, PRRs, Actions, Project, and Help. The user is logged in as JEFFREY A MAHN. The current entity is Sandia Solar Energy FRACAS. The page title is "New Incident Report". The instruction reads: "(Step 1 of 8) Please provide the Serial Number and Part Number". The form contains three fields: "Incident Type" (a dropdown menu set to "Serialized Incident"), "Incident Part Serial Number" (a text input field with a browse button "..."), and "Incident Part Number" (a text input field with a browse button "..."). At the bottom, there are buttons for "Cancel", "< Back", "Next >", and "Finish". A link "Use Single Form" is located at the bottom left.

Initial incident data would be entered by O&M personnel at each site.

Performance Data Entry (cont.)



.... and elaborated upon with XFRACAS™ Incident Tracking Utility

The screenshot displays the XFRACAS Incident Tracking Utility interface. At the top, there is a navigation bar with tabs for Home, Search/Report, CSI, Incidents, PRRs, Actions, Project, and Help. The current entity is identified as 'Sandia Solar Energy FRACAS' and the user is logged in as 'JEFFREY A MAHN'. The incident number is 'SAN-132' with a 'DEL' status indicator.

Incident #SAN-132

Current Entity: Sandia Solar Energy FRACAS

Incident #SAN-132

Incident Closed 01/29/2010

| | | |
|--|---|---|
| Assigned to PRR# N/A | Occurrence Date: 02/07/2003 03:54 AM | Incident Status: Closed |
| BOM Level 1 Part S/N, Description: SN:SGS-003_SGS PV Power Block 3 | System Status: Decreased AC output | Clock Hrs / Starts/kWh Loss: 1337 / N/A / 560 |
| Assigned to: MAHN, JEFFREY | Reporting Date: 01/29/2010 | Reported By, Reporting Org: JEFFREY MAHN, N/A |
| Incident Category: Hardware Failure | Responsible Part: SGS3DDDS3: DC Disconnect Switch | Under Warranty: Yes |
| Customer Support #: SAN-4 | Manufacturer: TEP | Unit Location: Springerville |
| ASP: N/A | Downtime for Service: 13 hrs | Response Time: 7 hrs |

System/Component Information

| | |
|--|--|
| BOM Level 1 Part Serial Number: SGS-003 | Under Warranty: <input checked="" type="radio"/> Yes <input type="radio"/> No |
| BOM Level 1 Part Number: SGSSS3 | Version: [] |
| System Status: Decreased AC output | Number of Starts: [] |
| Clock Hours: 1337 | Unit Location: Tucson Electric Power - TEP - Springerville |
| kWh Loss: 560 | Operating Company: TEP |
| System/Subsystem/Component ID: [] | System Location: Springerville |
| F/E: F | Commissioning Date: Jun 24 2002 |
| | System Down Event: <input type="checkbox"/> |

Utilities

Quick Search Utility

Incident # [130] **GO**

- Assign/Remove PRR
- Reported By
- Assign To

Action Key:

- Completed
- Past Due
- Not Complete

Save **Duplicate**

Incident status is updated as needed by O&M personnel at each site.

Accessing Data With Queries

Database information is readily accessible for tracking, analysis, etc.



Home Search/Report CSI Incidents PRRs Actions Project Help

Query Results
Logged in as: JEFFREY A MAHN

Current Entity: Sandia Solar Energy FRACAS

Query Information:

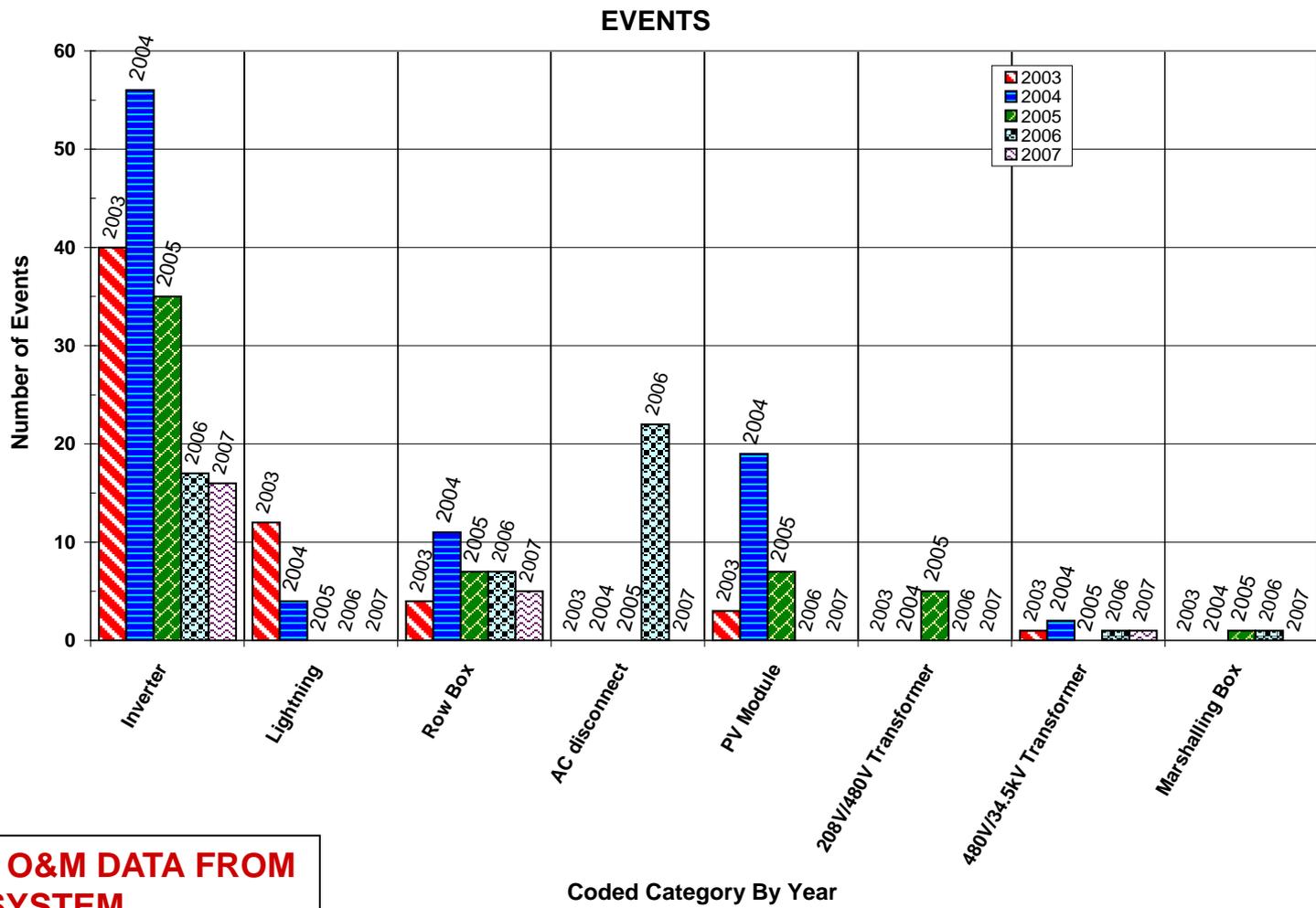
- Title: Query Unassigned Incident Reports
- Owner: XFRACAS

[Excel](#)

590 match(es) found
Report Generated: 01/28/2010 03:00 PM

| Incident Number | Serial Number | Part Description | Occurrence Date | Incident Status | Responsible Part | Incident Category | Author |
|-----------------|---------------|----------------------|-----------------|-----------------|---------------------------|-------------------|-----------------|
| SAN-131 | 71869 | PV Module | 02/10/2003 | N/A | MOD: PV Module | Hardware Failure | NATHAN HEERMANN |
| SAN-545 | ADS-1 | AC Disconnect Switch | 02/06/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-560 | ADS-1 | AC Disconnect Switch | 03/14/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-567 | ADS-11 | AC Disconnect Switch | 03/14/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-568 | ADS-12 | AC Disconnect Switch | 03/14/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-553 | ADS-2 | AC Disconnect Switch | 02/12/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-554 | ADS-2 | AC Disconnect Switch | 02/15/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-555 | ADS-2 | AC Disconnect Switch | 02/18/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-561 | ADS-2 | AC Disconnect Switch | 03/14/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-615 | ADS-2 | AC Disconnect Switch | 07/19/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-556 | ADS-3 | AC Disconnect Switch | 02/23/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |
| SAN-562 | ADS-3 | AC Disconnect Switch | 03/14/2006 | N/A | ADS: AC Disconnect Switch | Hardware Failure | NATHAN HEERMANN |

Example: Summary of PVRROM Component Failures

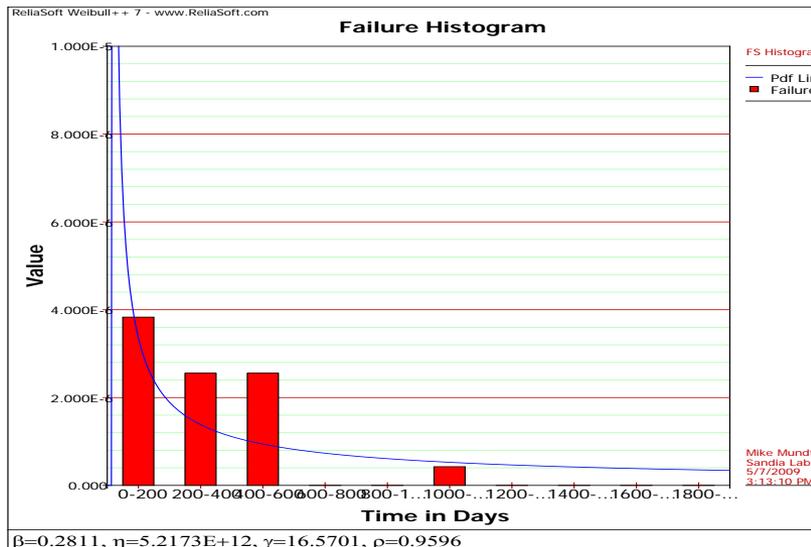


**5 YEARS O&M DATA FROM
A 4 MW SYSTEM**

Analysis of PV Module Failure Data

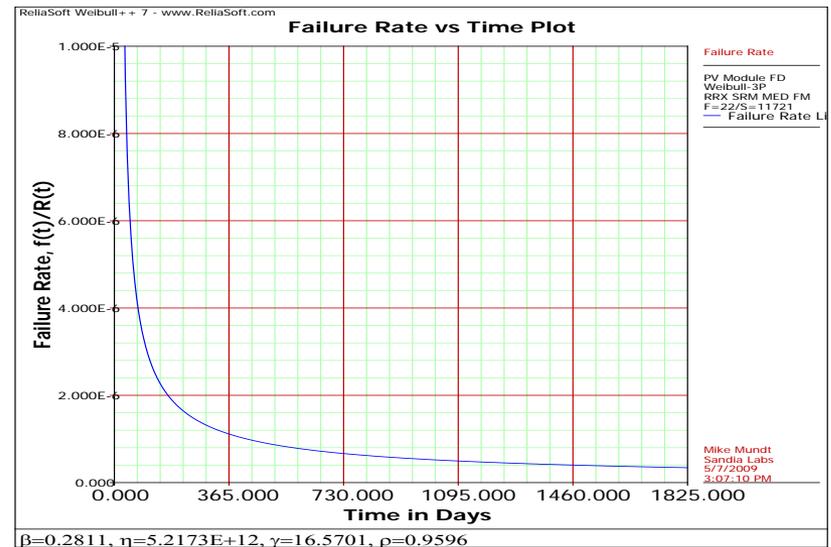
PV Module Failure pdf and Histogram

3P Weibull pdf is reasonable fit to observed failures based on engineering knowledge and goodness-of-fit metrics



PV Module Failure rate vs. Time for 5Years

Accelerated testing needed to determine when failure rate increases due to degradation

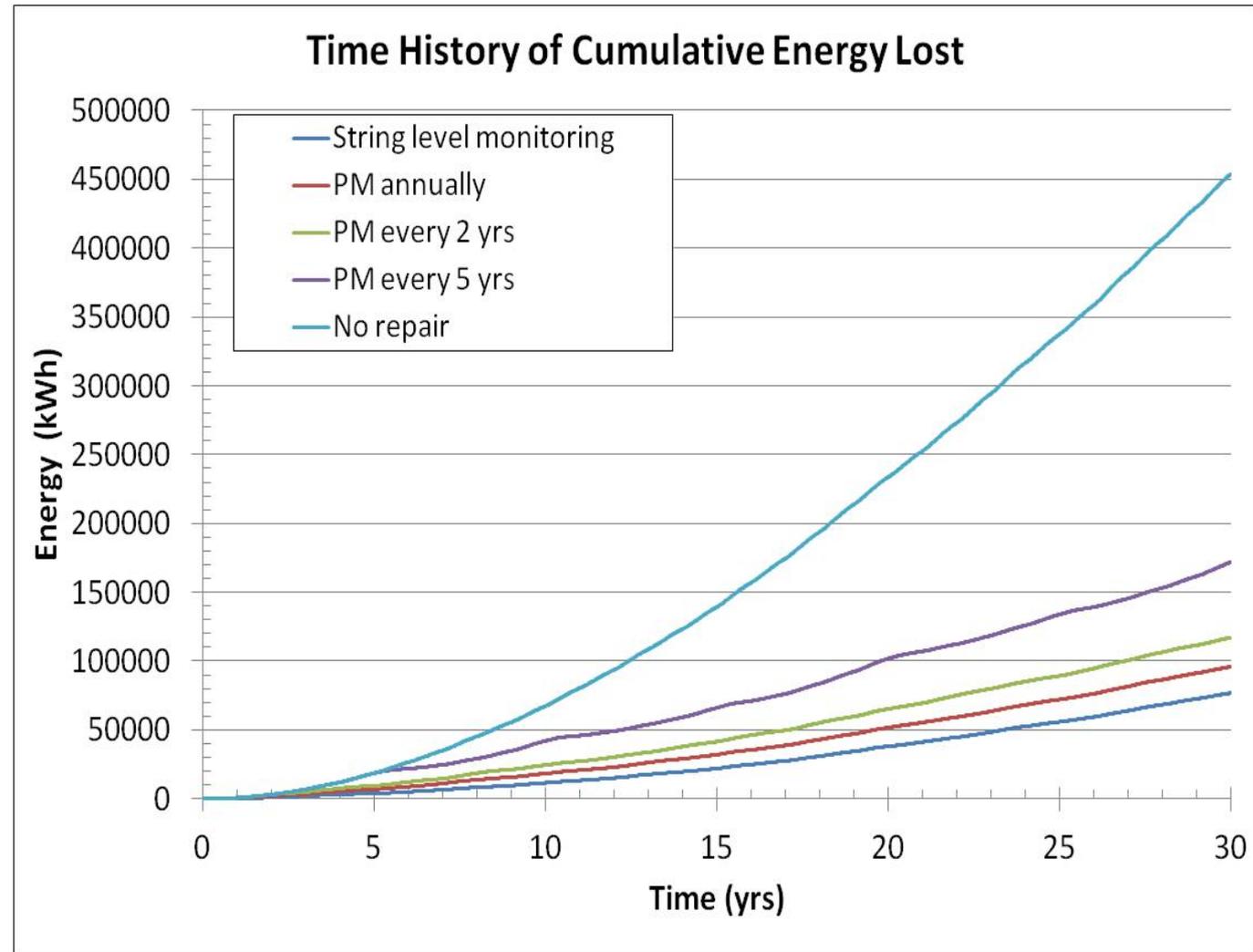


These data plots indicate how a PV module failure rate has stabilized following some early failures and remains relatively low for the foreseeable future. Wear-out timing would be established via accelerated stress testing. Similar analyses can be performed for all components, as well as for the entire PV system.

Case Study: Which O&M Approach?

The energy lost due to failures can add up over the life of the system

There is a tradeoff between performance and cost of O&M



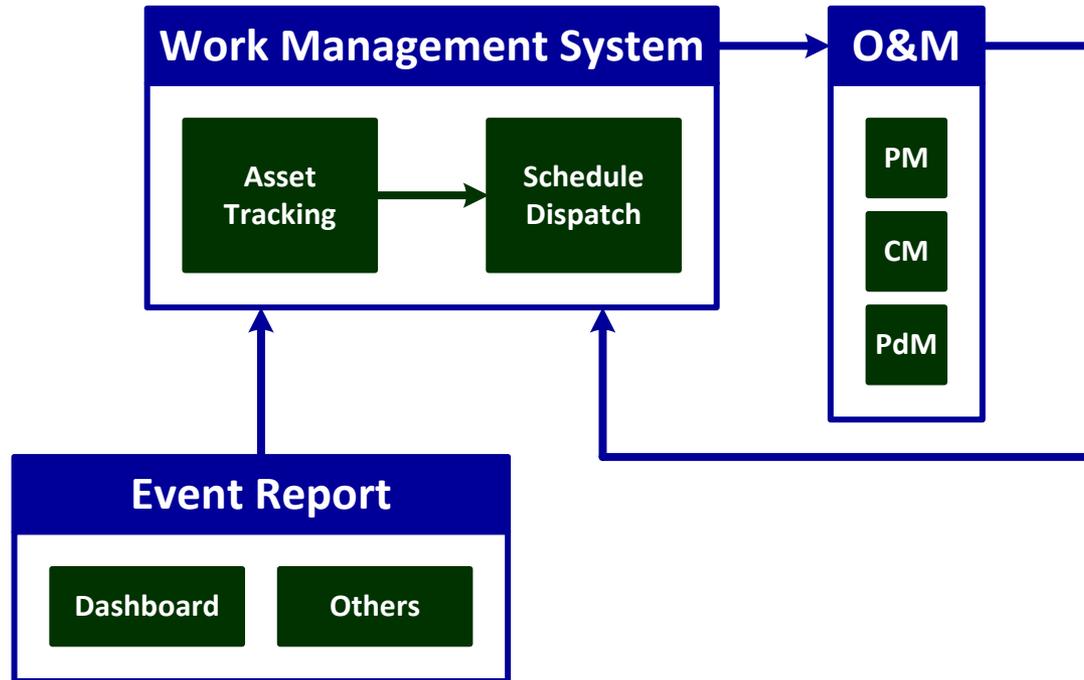
Partnership Roles

- PV system owner adoption of the PVRM database includes:
 - Developing BOMs for each PV facility/installation
 - Entering PV system event data into the PVRM database (ongoing activity) with continuous accessibility to data
 - Providing available PV system legacy data if available
- Sandia will provide necessary PVRM training
 - Assistance in developing necessary BOM's for PV facilities/installations
 - Assistance, as needed, with data collection/entry issues
 - Assistance entering PV system legacy data into PVRM
 - Perform reliability/availability analysis for PV system data and providing results to system owner
- Reliasoft provides additional training on the use of XFRACAS™

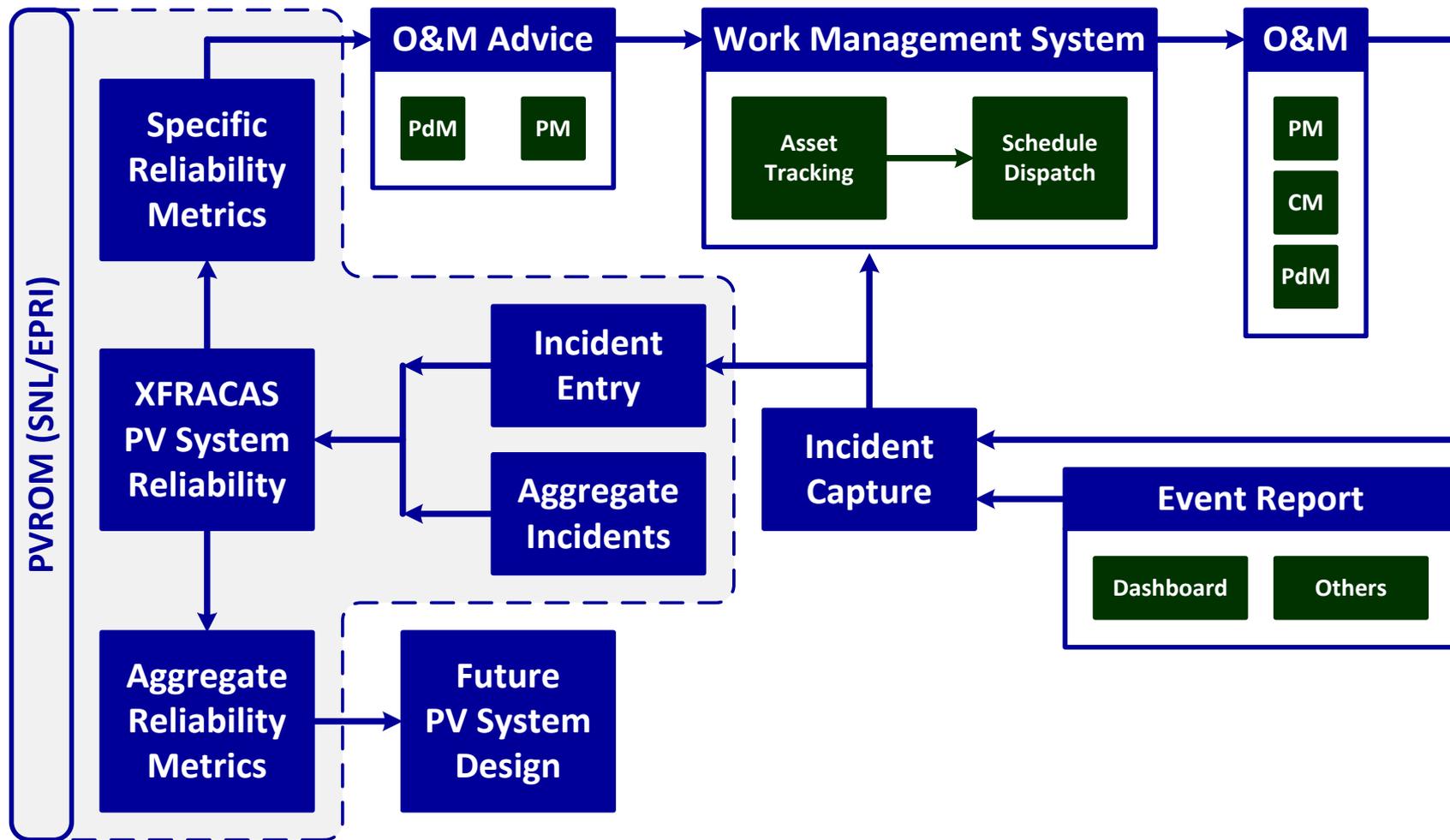
Beta Test Results: ViaSol

- 2012: First PVROM partner ViaSol tracked implementation time and ease of use
 - Continuous time study to develop and input a BOM
 - Incident capture study
 - Event capture study

Traditional PV O&M Tracking



PV O&M with PVRM



BOM Study

3 options:

1. Non Serialized Template

- Determine components to be tracked for reliability
- Hierarchical: Parent-child levels
- Each component has to be repairable/replaceable
 - If parent is replaced, all children are replaced
- No logical (electrical or mechanical) units or empty “containers”
 - Follow SNL guidelines for ease of aggregate analysis

2. Serialized BOM

- Identify each system component by serial number
 - Actual Serial Number
 - Pseudo Serial Number
- Assign each component to a level
- Use system design or as-built drawings

BOM Study

3. Pseudo Serialization

- Logical
 - Physical location and/or
 - Electrical connection
- Easy to create and automate
- Easy to track in XFRACAS
- Can match asset tags in WMS

| BOM Creation Time Study | | |
|--------------------------------|-----------------|---------------------------|
| As built drawings | 4 man-h | 2 Engineers |
| Verification of drawings | 12 man-h | 1 Engineer + 1 Technician |
| BOM creation | 10 man-h | 2 Engineers |
| Total | 26 man-h | |

XFRACAS Incident Capture

- Capture incident information at site
 - Typically, not all XFRACAS-relevant information captured
 - Reduce time to gather information
 - Reduce errors in information gathered
 - Difficult to train techs to consistently and correctly gather XFRACAS-relevant data
 - Need to remove “figuring-out-in-field” aspect of data gathering

XFRACAS Incident Capture:

Improvements

- Pictorial Incident Capture Form
 - Reduce the “writing”
 - Reduce guess-work on part of the technician. The technician still has to be trained on the use of the form.
 - Record only pertinent information.
 - Record sufficient information.
 - Allow engineer to accurately deduce the serial number.
 - Allow engineer to work out the incident category, failure type and other XFRACAS information.
 - Help in troubleshooting, repair, and/or replacement of system components.
- Pictorial Incident Capture Form Contents
 - Site Information
 - Date and Time
 - Weather
 - PV Arrays
 - Inverters
 - Trackers
 - Other Sub-Systems

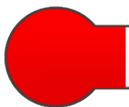
Incident Capture Form

ASU PS5
Field Assessment Form
Rev 02

601 South College Avenue
Tempe, AZ 85281

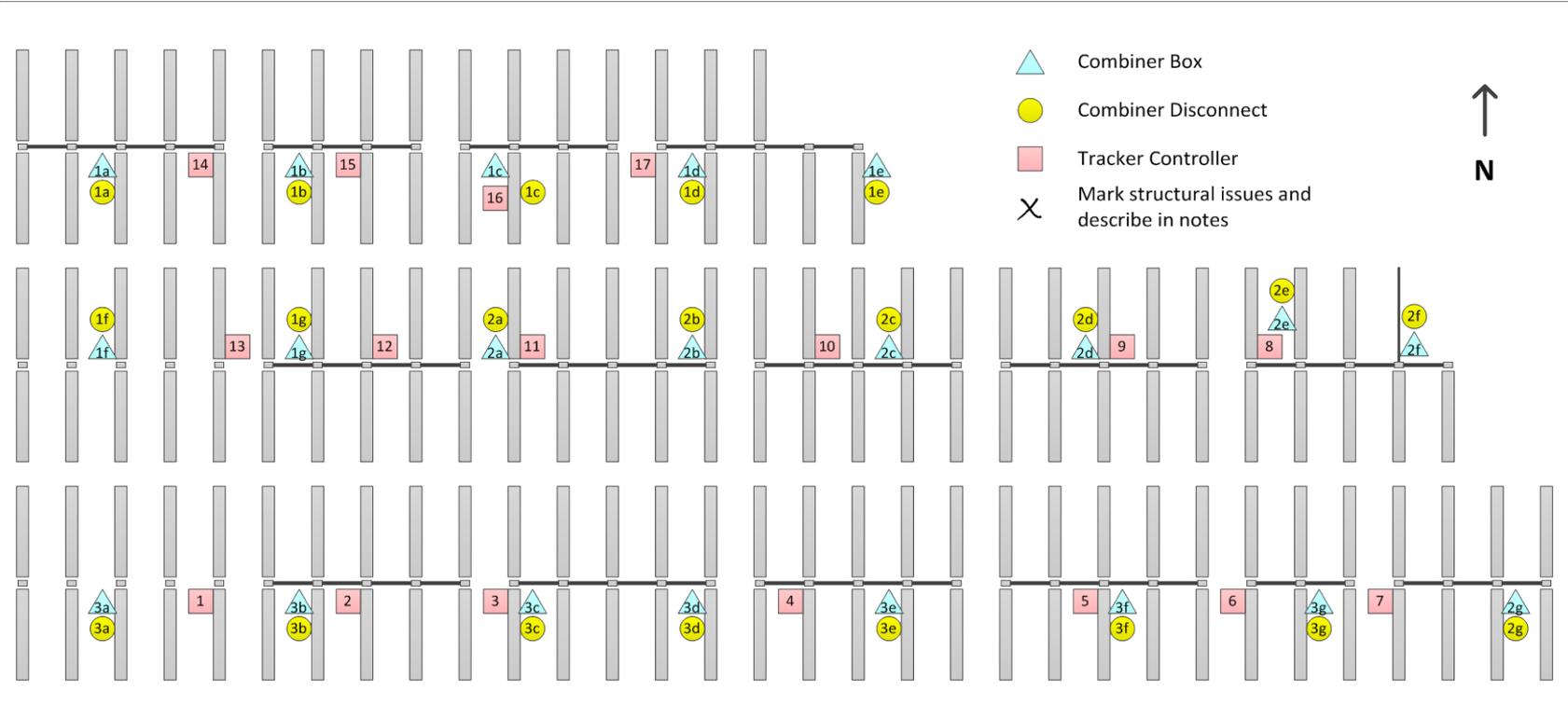
| | | | | | | | | |
|-------|-------------------------|-----|-----|-----|---|---|-----------------------------|-----------------------------|
| Tech: | | | | | | | <input type="checkbox"/> AM | <input type="checkbox"/> PM |
| M | Jan Feb Mar Apr May Jun | 10 | 11 | 12 | 1 | 2 | 3 | 4 |
| | Jul Aug Sep Oct Nov Dec | | | | | | | |
| D | 0 1 2 3 | 8 | 7 | 6 | 5 | 4 | 3 | 2 |
| | 0 1 2 3 4 5 6 7 8 9 | | | | | | | |
| Y | 2009 2010 2011 2012 | :00 | :10 | :20 | | | | |
| | 2013 2014 2015 2016 | :30 | :40 | :50 | | | | |

Site Conditions


 °F 20 30 40 50 60 70 80 90 100 110

| | | | | | |
|---|---|---|--|---|---|
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| calm | light | breezy | gusty | stow | storm |

Incident Capture Form



- Combiner Box
- Combiner Disconnect
- Tracker Controller
- Mark structural issues and describe in notes



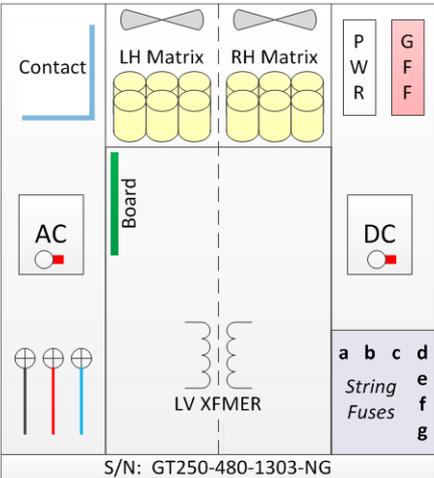
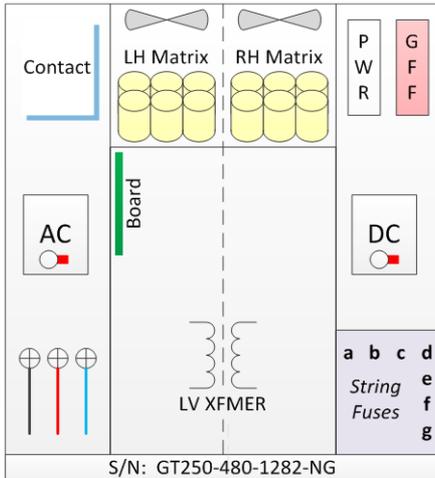
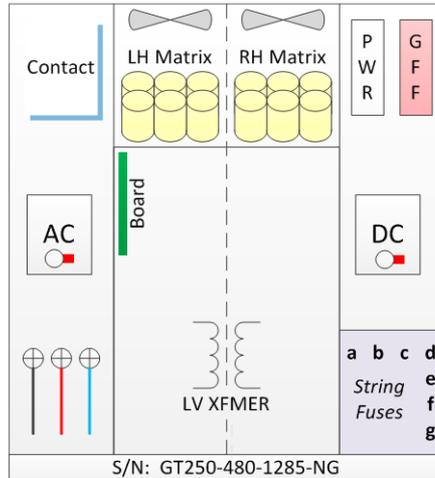
Select Module

| | |
|--|--|
| | |
| | |

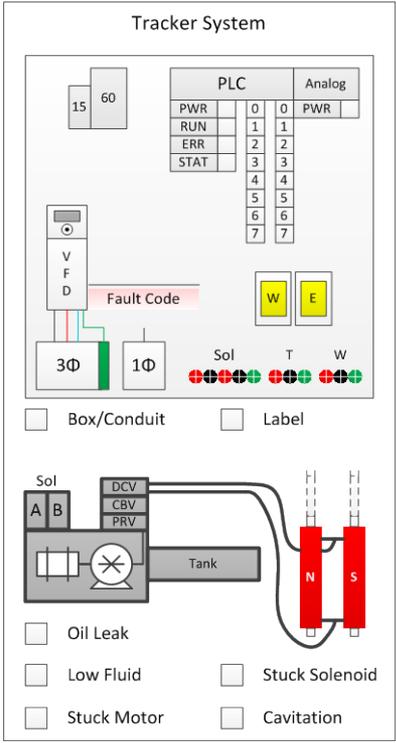
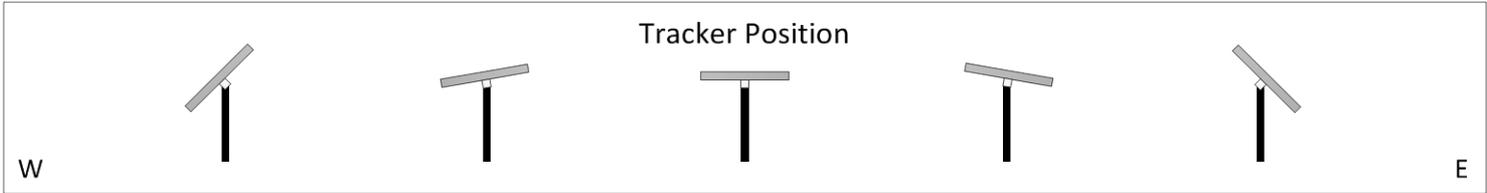
NS

- | | |
|---------------------------------------|-------------------------------------|
| <input type="checkbox"/> Broken Glass | <input type="checkbox"/> Soiling |
| <input type="checkbox"/> J-Box | <input type="checkbox"/> Hot Spots |
| <input type="checkbox"/> Delamination | <input type="checkbox"/> Connectors |
| <input type="checkbox"/> Grounding | <input type="checkbox"/> Wire |
| <input type="checkbox"/> Frame/MMR | <input type="checkbox"/> Wire Ties |

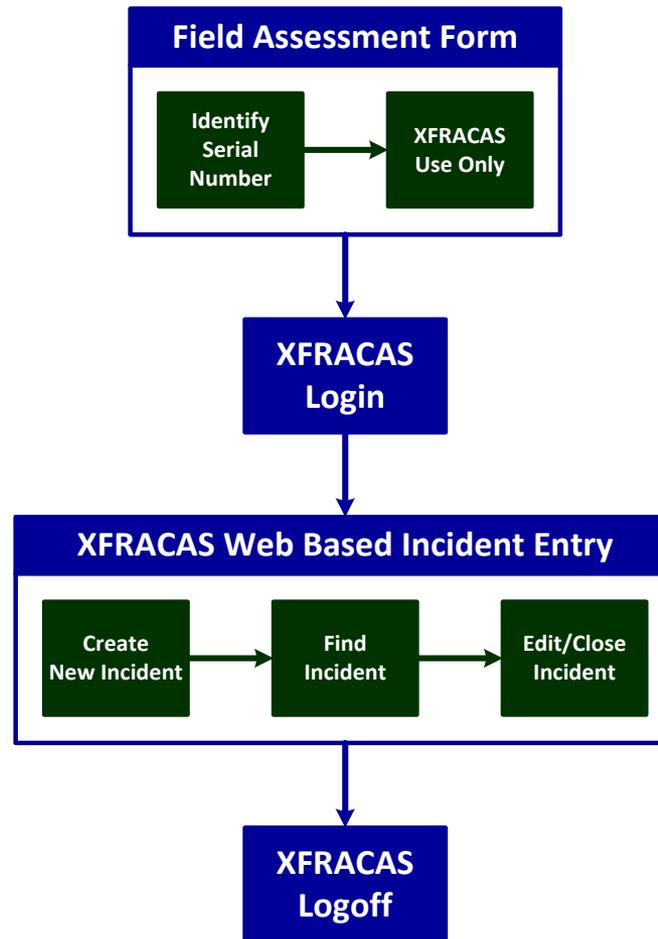
Incident Capture Form

| INV 1 | INV 2 | INV 3 |
|---|--|---|
|  <p style="text-align: center;">S/N: GT250-480-1303-NG</p> |  <p style="text-align: center;">S/N: GT250-480-1282-NG</p> |  <p style="text-align: center;">S/N: GT250-480-1285-NG</p> |
| <p>kW _____</p> <p>Fault Code _____</p> | <p>kW _____</p> <p>Fault Code _____</p> | <p>kW _____</p> <p>Fault Code _____</p> |

Incident Capture Form



XFRACAS Incident Entry



Incident Entry Improvements

Return to Service
 Warranty Service Required
 Further Analysis Required
 Remove and Replace
 Repair
 Scheduled Maintenance

| XFRACAS Use Only | Incident Category | | Part Disposition | Failure Type |
|--|--|---|--|--|
| <p>Incident Status</p> <input type="checkbox"/> Open <input type="checkbox"/> Under Review <input type="checkbox"/> Closed <input type="checkbox"/> Closed / Insufficient Data | <input type="checkbox"/> Hardware Failure <input type="checkbox"/> Planned Maintenance <input type="checkbox"/> Troubleshooting Issue <input type="checkbox"/> System Upgrade <input type="checkbox"/> End of Useful Life Failure <input type="checkbox"/> Environment-induced Failure/Suspension <input type="checkbox"/> Vandalism <input type="checkbox"/> Unknown <input type="checkbox"/> Grid-induced Failure/Suspension | <input type="checkbox"/> Software problem <input type="checkbox"/> Hardware upgrade required to operate <input type="checkbox"/> Lightning-induced Failure/Suspension <input type="checkbox"/> Software Upgrade Required to Operate <input type="checkbox"/> Hardware Application Problem <input type="checkbox"/> Software Application Problem <input type="checkbox"/> Hardware Upgrade <input type="checkbox"/> Software Upgrade <input type="checkbox"/> Equipment Installation Problem | <input type="checkbox"/> Repair <input type="checkbox"/> Remove <input type="checkbox"/> Replace <input type="checkbox"/> Unknown <input type="checkbox"/> Scrap <input type="checkbox"/> Return to Supplier <input type="checkbox"/> Return to Engineer | <input type="checkbox"/> Operable <input type="checkbox"/> Inoperable <input type="checkbox"/> PM = Preventive Maintenance <input type="checkbox"/> CM = Corrective Maintenance <input type="checkbox"/> GI = Grid Induced <input type="checkbox"/> LI = Lightning Induced <input type="checkbox"/> OI = Other Induced |

XFRACAS Incident Entry

| Task | OT_{AVE} (s) | NT (s) | ST (s) |
|---------------------|-----------------------------|---------------|---------------|
| Serial Number | 10.77 | 10.77 | 12.67 |
| XUO | 43.55 | 43.55 | 51.24 |
| Login | 12.13 | 12.13 | 14.26 |
| New Incident | 203.33 | 203.33 | 239.22 |
| Find Incident | 16.35 | 16.35 | 19.24 |
| Edit Incident | 244.33 | 244.33 | 287.45 |
| Logoff | 9.99 | 9.99 | 11.75 |
| Total Standard Time | | | 635.83 |

XFRACAS Incident Entry

- < 11 minutes to enter an incident
- Approximately 1 to 4 h per month
- Incidents can be queried
- Reports can be generated

Summary

Today we have introduced:

- The importance of PV System O&M
 - Different elements of O&M and the importance of tracking these on PV systems
 - Our perceived value of tracking O&M tracking on PV systems
 - Sandia's data needs for further development of reliability tools
- The basics of Sandia's PV Reliability O&M database
 - Access requirements
 - System BOM creation
 - Data entry
- Roles of each partner in a partnership

Helpful References

Enbar, N., Electric Power Research Institute; *Addressing Solar Photovoltaic Operations and Maintenance Challenges; A Survey of Current Knowledge and Practices*; July 2010

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